

GUARANTEE COVID-19

This guarantee complements and extends the cancellation conditions existing and communicated in the reservation confirmation. With this new guarantee, the client **can cancel free of charge up to 72h before arrival** when at least one of these 5 cases or situations are fulfilled:

- Restrictions on mobility related to the Covid-19 that do not allow customers to reach the Campsite.
- The client's country closes borders and / or city of residence is confined.
- The receiving country closes borders (in this case Spain).
- Impossibility of enjoying the stay in case that the campsite is closed.
- The reservation holder or a member of the stay has the virus. Also, the 1st grade relatives (in any case the relevant justification will be required).

